

**BALTIMORE COUNTY, MARYLAND
PURCHASING DIVISION
400 WASHINGTON AVENUE, ROOM 148
TOWSON, MARYLAND 21204-4665**



REQUEST FOR BID NO. B-1020

**24 HOUR ON-CALL NURSING
SERVICES, HOME HEALTH**

REVISED Due Date: 04/21/16, Time: 3:00 PM

**AMENDMENT NO. 02
DATED 04/18/16**

**JAMES H. STEVENSON, SENIOR BUYER
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EMAIL: jstevenson@baltimorecountymd.gov**

**PLEASE SIGN BELOW ACKNOWLEDGING RECEIPT OF THIS
ADDENDUM AND RETURN WITH YOUR BID.**

Company Name

Signature

**BALTIMORE COUNTY, MARYLAND
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- 1. Question:** How many phone calls does the Nurse usually get on a daily basis from the hours of 4:30 p.m. - 8:30 a.m.?

Answer: Currently Baltimore County received 1-3 calls per month.
- 2. Question:** How often does the Nurse need to go out to see the Patient per day, or per week?

Answer: In the last six months, only one visit was made by an on-call nurse.
- 3. Question:** How many Nurses do they usually use to carry out this function?

Answer: One nurse to see the patient.
- 4. Question:** What was the last amount that they paid for the RN Visit?

Answer: The current price for on-call nursing services is \$270.00 per week without a holiday and \$310.00 per week with a holiday.
- 5. Question:** What is the area of busiest coverage, and highest volume of need in Baltimore County with Patient needs historically?

Answer: No specific area – all of Baltimore County.
- 6. Question:** How much was awarded with the last accepted proposal? The amounts states "0" in the totals.

Answer: The bid tab from the proposal submitted in March 2008 was \$16,700.00.
- 7. Question:** What is a unit? (Is it 15 minutes?)

Answer: On the Master Agreement the unit of measure is as follows: Lines 1 and 2 is for a weekly amount, Lines 3 and 4 are per visit, Line 6 is the charge per month for phone coverage, Line 7 is the hourly rate for phone coverage if the department is unexpectedly closed. Lines 5 and 8 are just used to encumber funds for processing the invoices.
- 8. Question:** Does this bid require a full time RN on site to answer phones due to the concentration of the need?

Answer: No.

9. **Question:** How often is a RN required to visit with a patient and where is the average visit located?
- Answer:** The contract is for all of Baltimore County, therefore patients can be throughout the County. The few visits that are made are usually on weekends after 4:30 and as stated in the response to Question 2 of this Amendment, Baltimore County had 1 visit done in last 6 months.
10. **Question:** Is \$155,000.00 the maximum amount which would be considered for the approved proposal as the total to be awarded yearly?
- Answer:** No, it would depend upon the prices submitted with the bid. \$155,000.00 was what the not-to-exceed threshold for the period of June 2008 to June 2016.
11. **Question:** Who do these calls come from as it pertains to the Health Department?
- Answer:** Patients that live in Baltimore County.
12. **Question:** Does the Health Department utilize their own Triage guidelines and instructions or does the recipient of the bid use their own?
- Answer:** Baltimore County Nursing Supervisor is on call every weekend and would provide instructions.
13. **Question:** Does the triage nurse have access to the caller's medical information including physician contract, emergency contact, medical history and medication/allergies?
- Answer:** The Baltimore County Nurse Supervisor has access to patient information, the on-call service does not.
14. All other terms and conditions remain the same.